

## 2. EITS AHE Hosting Services

### AHE Service Details

<b>Data Center Hosting</b> <ul style="list-style-type: none"> <li>• Hardware, Software, Network Technology</li> <li>• Environmentally Controlled</li> <li>• Real Time Monitoring For Pro-active Fault Performance And Transaction</li> <li>• Redundant High-performance Data Center Network Architecture</li> </ul>	<b>Security Services (Cyber Security Best Practices)</b> <ul style="list-style-type: none"> <li>• Core Firewall</li> <li>• Managed VPN</li> <li>• Intrusion Detection</li> <li>• Vulnerability Management</li> <li>• Proactive approach to problem resolution and cyber security vulnerabilities</li> </ul>
<b>Hosting Architecture</b> <ul style="list-style-type: none"> <li>• Standard Designed For Performance, Scalability, And Security</li> <li>• Flexible To Customer Needs</li> <li>• Degree Of Redundancy Required Can Be Varied</li> <li>• Standard Hardware, Operating System, And Software Tools</li> <li>• Tied To Comprehensive SLAs</li> </ul>	<b>Storage And Backup</b> <ul style="list-style-type: none"> <li>• Custom Storage Configurations</li> <li>• Automated Tape Management</li> <li>• Storage Area Network Solutions (SAN)</li> <li>• Network Attached Storage (NAS)</li> <li>• Regular Incremental Backups</li> <li>• Full File System Backups</li> </ul>
<b>Disaster Recovery And Backup</b> <ul style="list-style-type: none"> <li>• Disaster Recovery Plan in place</li> <li>• High Availability Of Services (Local Load Balancing, Server Clustering, Load Balancing)</li> <li>• Optional Network Support</li> </ul>	<b>Operations And Monitoring</b> <ul style="list-style-type: none"> <li>• Real Time 24x7x365</li> <li>• Scheduled Downtime</li> <li>• Experienced, Q-cleared Personnel</li> <li>• 100% Managed Solution</li> <li>• Proactive Fault Monitoring</li> <li>• Performance And Transaction Monitoring</li> <li>• Managed Vendor Relations</li> </ul>